

**Alameda County Family Justice Center · 470 27th Street Oakland, CA 94612  
(510) 267-8800**

**Get help**

**Believe that you do not deserve to be abused, and that you are not alone.**

**If you are in immediate danger, call 911 for police assistance.**

Otherwise, contact the following organizations. They can help you create a personal safety plan for you and your children:

**Following is a list of Domestic Violence Resources, Shelters, Legal Help & Counseling.**

**Agencies with representatives at the Family Justice Center**

**Alameda County Department of Probation:**

The Alameda County Probation Department, as a partner in the criminal justice system, protects and serves our diverse community, offers services to victims, and provides rehabilitative opportunities to offenders in compliance with State law.

**On-site:** Tamiko Martin

**Schedule:** W, Th, F (10:00 - 5:00)

**Alameda County District Attorney's Office (DA):**

The Alameda County District Attorney's Office (DA) has a long and consistent history in Alameda County of working to bring together local government, law enforcement, healthcare agencies and community based nonprofit organizations to increase safety for victims and accountability for offenders in domestic violence, sexual assault and stalking cases. Under the leadership of District Attorney Nancy E. O'Malley, the office works in close collaboration with local law enforcement and victim advocates, prosecutes all misdemeanor and felony domestic violence, sexual assault, elder abuse and stalking cases within the County of Alameda and the City of Oakland.

**DA:** Nancy O'Malley

**Onsite:** Kim Hunter, Jill Nerone, Casey Bates, Lindsey Walsh; Insp. Greg Hughes, Insp. Cheryl Brazil, Insp. and Insp. Kim Tejada

**Schedule:** Afternoons if not in trial.

**Alameda County District Attorney's Office, Child Abduction Unit:**

The Child Abduction Unit of the Alameda County District Attorney's Office investigates child abduction, and helps enforce custody or visitation rights when a child has been taken, enticed away, kept, withheld or concealed in violation of criminal statutes or court orders. The Child Abduction Unit may enforce custody orders from any State or foreign country.

For more information on this unit, [download the flyer](#).

**Phone:** (510) 267-8854

**Fax:** (510) 267-8859

**Head:** Lauri Weiner, Deputy District Attorney

**Inspectors:** Rick Monge

**Legal Assistant:** Mary O'Connor

**Alameda County DA's Victim/Witness Program (V/W):**

In 1974, the DA's Office created the first Victim/Witness Assistance program in the United States. A division within the DA's Office the program provides advocacy to victims of all crimes. These services encompass crisis intervention, court escort/support, orientation to the criminal justice system, emergency assistance, and follow up contact. We also have advocates who specialize in working with the elderly and dependent adults who have been victimized, domestic violence victims and those victims and witnesses who have been subpoenaed to attend a parole revocation hearing.

**Director:** Lisa Foster (510) 272-6180

**Supervisor:** Tasia Wiggins (510) 272-6190

**Onsite:** Anissa Bassoco-Villarreal

**Schedule:** (M-F) 8:30 - 5:00

**Alameda County DA's Victim/Claims Unit:**

The Victim/Witness Division also assists victims of crime in applying for restitution and resources from the Victims of Crime Fund (VOC) administered through the California Victims' Compensation and Government Claims Board (VCGCB).

**Director:** Lisa Foster (510)272-6180

**Supervisor:** Sheila Snowden (510) 272-6187

**Onsite:** Sheila Snowden, Nadia Bueno & Rocio Vargas.

**Alameda County Public Health Clinic:**

The clinic offers immunization services for all childhood vaccines to infants, children and teens up to 19 years of age. In addition some adult vaccines are offered. For more information call (510) 267-3230. Clients are also assisted with accessing other medical and social services.

**Schedule:** Immunizations Clinic: Thu 1:00pm to 4:00pm drop in only

**Off-site Admin Office:** 1000 Broadway, Oakland, CA 94607 (510) 267-3230 (no shots are given at this location)

**Alameda County Medical Center/Highland Hospital Emergency Department:**

The Alameda County Medical Center Emergency Department (ACMC-ED) is an urban county emergency department and regional trauma center serving all of Alameda County. The Emergency department,

under the leadership of Hillary Larkin, has 13 Physician Assistant's who are certified forensic examiners. The emergency department treats over 350 Domestic violence victims and 250 sexual assault victim's each year.

**Director:** Hilary Larkin (510) 435-6824 CI

**Off-Site:** 1411 31st Street,  
Oakland, CA 94602, (510) 437-8396

**Alameda County Sheriff's Office (ACSO):**

The Sheriff's Department will provide security for the Family Justice Center during the hours of operation to insure that perpetrators are not allowed to enter. The Deputies will insure a safe and secure environment, so that victims of domestic violence, sexual assault and stalking can receive services without the fear of retribution.

**Sergeant:** Phillip Weinstein

**On-site:** Deputy Steve Antes

**Schedule:** Monday - Friday (8:30 - 5:00)

**ACFJC Interfaith Chaplaincy Program:**

Providing safe, confidential, effective and appropriate interfaith spiritual care for persons who have been affected by intimate partner violence and their children, while respecting diverse cultures, religious traditions and faith commitments and maintaining professional behavior and boundaries.

**Director:** Rev Elliott (510) 872-7809 cell

**Bay Area Legal Aid (BALA):**

Bay Area Legal Aid is the largest provider of free civil legal services in the Bay Area. Seven regional offices work together to provide high quality legal assistance to low-income people regardless of their location, language, or disability. BayLegal is uniquely positioned to help people across county lines. We assist people in the areas of housing, public benefits, health access, and domestic violence.

**Director:** Ramon Arais (510) 663-4744

**On-Site:** Kristen, Maya & Linnea

**Bay Area Women Against Rape (BAWAR):**

Bay Area Women Against Rape, the nations first rape crisis center, was formed in 1971. BAWAR provides free in-person counseling to survivors of sexual assault and their significant others. Also offers accompaniment to police, court and hospital, a 24-hour hotline, support groups, and community education.

**Hotline:** 510-845-RAPE (7273)

**Director:** Marcia Blackstock (510) 430.1298

**Onsite:** Marcia, Diane, Kristina, Patty, Betty, Marie & Howard.

**Schedule:** M-F (9:00 - 5:00)

**Building Futures with Women and Children (BFWC):**

The mission of Building Futures with Women and Children is to help women and children in crisis become safely and supportively housed, free from homelessness and family violence. We offer a support group for women domestic violence survivors in English and in Spanish. Call to sign up for group. We provide shelter for women and children who are homeless and/or victims of domestic violence. We also have a transitional housing facility for survivors of domestic violence. We also help survivors of domestic violence from Oakland find and maintain safe and stable housing through our Pathway Home program.

**Executive Director:** Liz Varela (510) 357-0205

**On-site:** Valerie Alipio-Jocson, Wazhma Ansari, Andrea Garcia

**Schedule:** Tuesday (1:00 to 3:00 p.m.) and Friday (10 a.m. to 11 a.m.); by appointment

**BFWC Crisis Line:** 1 (866) 292-9688; **Pathway Home:** (510)267-8828; **Support Group Information** (510)357-0205 x133

**CALICO Center:**

CALICO conducts forensic interviews in a child-friendly setting with children, ages 2-17, and developmentally delayed adults who were abused in Alameda County and provides information, referrals and support to their caregivers. The clients we serve were sexually abused, physically hurt, neglected, and exploited as prostitutes, drug-endangered and/or witnesses to violence in their homes or communities. We coordinate with detectives, child welfare workers, and prosecutors to respond collaboratively to the allegation, hear children's testimonies, and link children and families with community-based services. We also conduct an annual training on best practices in child abuse investigations and are available to facilitate trainings for professionals and community organizations.

**Director:** Vicky Gwiasda, (510)895.0702

**Onsite:** Vivica, Bertha, Vicki, Kristy, Karen, Amparo, Juliana, Erica & Catherine

**Schedule:** As needed for interviews

**Children's Hospital & Research Center at Oakland - The DOVES Project:**

The D.O.V.E.S. Project is a domestic violence program operated by the Center for Child Protection at Children's Hospital & Research Center at Oakland since 1998. The D.O.V.E.S. Project provides crisis intervention, assessment, and therapeutic intervention services for children exposed to domestic violence and their battered caregivers, as well as, training on children's exposure to domestic violence.

**Director:** Susan Murray

**On-site:** Susan Murray

**Schedule:** M-Th (9:00 - 5:00)

**DeafHope:**

DeafHope is a nonprofit organization, established for and by Deaf women in January 2003. Our mission at DeafHope is to end domestic violence and sexual assault against Deaf women and children through empowerment, education and services. Services we provide are advocacy, support groups, children's art therapy, youth outreach and systems, legal advocacy, training & technical assistance. We have a 24-hour e-mail hotline and Deaf Hope services 10 Bay Area Counties.

**Director:** Julie Rems-Smario

**On-site:** Julie Rems-Smario, Jane Whitney, Brian Berlinski, Amber Hodson & Brigitte

**Schedule:** Jane (M,W,Th 8:00-6:00 & T 10:00-8:00)

Brian (M,W,Th 9:00-7:00 & T 10:00-8:00)

**Hotline:** [hotline@deaf-hope.org](mailto:hotline@deaf-hope.org)

### **Family Violence Law Center (FVLC):**

The Family Violence Law Center is a non-profit organization serving family violence victims and their children throughout Alameda County, California. FVLC is a co-recipient of Legal Assistance for Victims funding from the Department of Justice and as such, is responsible for coordinating civil legal assistance services for victims served at the ACFJC.

**General:** (510) 757-5123

**Director:** Cherri Allison (510) 208.0220

**Onsite:** Undrea, Veronica, Cat, Karla, Melinda, Sharmila & Erin

**Schedule:** Monday - Friday (9:00 - 5:00)

### **Highland Hospital Domestic Violence Program and Sexual Assault Center:**

Provides services to sexually abused clients 14 years and older as well as services to victims of domestic violence. Services include advocacy, counseling, and medical support as well as our 24-hour crisis line 510/534-9290.

**Director:** Lisa Jackson (510)437.8319

**On-site:** Wendy Dutton (510) 267-8815

**Schedule:** M-F (10:30 - 7:00) in/out all day

### **International Institute of the Bay Area (IIEB):**

The mission of the International Institute of the East Bay is to act as resource for immigrants and refugees, enabling them to achieve self-sufficiency; and to promote mutual appreciation and understanding within the community.

**Director:** Ramon Cardona

**Email:** [iris@irishelp.org](mailto:iris@irishelp.org)

**Onsite:** Patrica Keiser

**Schedule:** Thu (11:00 - 3:00pm) (510) 267-8873

### **Jewish Family & Children Services of the East Bay:**

Jewish Family & Children's Services of the East Bay provides parent/child therapy and intensive case management services to children and families. Children birth to five years old can receive home-based services as well as in their childcare settings. JFCS/East Bay also provides mental health consultation at several preschool sites. Our mission is to "promote and strengthen the social and emotional well-being of diverse individuals and families throughout the East Bay."

Director: Carol Singer (510)704.7475

On-site: Marla Rosen, Ana, Rebecca Rice Schedule:

**JPG Consultants:**

Provides technical assistance to government and community-based agencies to optimize their coordination and delivery of services; Development of outcome-based programs designed to decrease recidivism and victimization rates of youth on probation; Design and implementation of evidenced-based curriculum for youth in the juvenile justice system; Train practitioners on best practices for working with youth on probation; Specialize in development of policies and protocols that improve juvenile justice system response ; Project management includes database system designed to track, evaluate, and achieve program outcomes.

**Director:** Julie Posadas-Guzman (510) 931-6275 or (510) 267-8885

**On-Site:** 470 27th Street

Oakland, CA 94612

**ICPC - SACEY SPA Program:**

The Sexually Abused and Commercially Exploited Youth Program/ Safe Place Alternative (SACEY/ SPA) addresses the needs of sexually abused and commercially exploited youth through advocacy, assessment, education and specialized service linkage. Beginning May 2007 the SACEY/ SPA runs a drop-in transition and recovery center for sexually exploited children in the City of Oakland.

**Program Coordinator:** Nola Brantley On-Call Number: (510)290.6450

**Director:** Gary Thompson (510) 618.3457

**On-site:** Nola Brantley, Emily Hamman, Claudia Smith, Maheen Kaleem & Withelma Ortiz.

**Schedule:** Mon-Fri (9:00am - 7:00pm)

**M.I.S.S.E.Y., Inc:**

M.I.S.S.E.Y., Inc was created to respond to the specialized and complex needs of sexually exploited children through advocacy, specialized treatment and recovery services, professional training and data reporting. MISSEY understands that the sexual exploitation of children is child abuse. MISSEY is committed to the idea that sexually exploited children need specialized services that focus on victimization and recovery and redirection toward empowerment and safety. MISSEY's specializes in working with youth who are sexually exploited in the form of child and teen prostitution. MISSEY provides after hours on-call advocacy to SEMs.

MISSEY/SEM & SACEY Hotline: (510) 290-6450 (24 hour on-call)

**Co-Director:** Nola Brantly  
**On-call 24 hour number:** (510) 207-8744  
**On-site:** Emily, Adela & Maheen.

**Oakland Police Department (OPD):**

OPD investigation of domestic violence, sexual assault, sexual exploitation, stalking, and child abuse cases are currently all centralized within one unit at OPD, known as the Special Victims Section (SVS). As an on-site collaborative partner at the Justice Center, OPD moved the entire SVS team from OPD's main office to the Justice Center, in order to enhance victim safety and coordination of victim services.

**Lieutenant:** Kevin Wiley  
**On-site:** DV Unit Sergeant Robert Chan (510) 238-3829  
**Schedule:** M - F (6:00am - 2:30pm)

**Safe Passages:**

Safe Passages serves as the vehicle for the City of Oakland, Oakland Unified School District, Alameda County and the East Bay Community Foundation to work together with the broader community to improve the quality of life for children and families in Oakland.

Safe Passages Intake Coordinator provides centralized intake for children exposed to violence. Her duties include maintenance of a centralized database for children exposed to violence and intake and referrals for families with children exposed to violence. Alessandra Caro: Safe Passages Intake Coordinator's work schedule is from 9:30a.m. to 5p.m. at the FJC unless she is not in meetings, doing outreach or doing in-home assessments.

**Director:** Josefina Alvaro  
**On-site:** Alessandra Caro

**Survivorship:**

Survivorship is one of the oldest and most respected organizations supporting survivors of extreme child abuse, including sadistic sexual abuse, ritualistic abuse, mind control, and torture. Survivorship provides resources, healing, and community for survivors; training and education for professionals who may serve survivors; and support for survivors' partners and other allies. The organization functions as a lifeline for survivors who may be isolated emotionally or geographically. Through community outreach and training, Survivorship also raises awareness about these difficult issues.

**Contact:** Dvora Gordon (510) 436-4277 or [info@survivorship.org](mailto:info@survivorship.org)

**The Link to Children (TLC):**

The Link to Children provides on-site prevention and early intervention mental services to child development programs serving children 0-5 and their families. Our mission is to support the emotional health of young children within a cultural context so they will be able to learn even in difficult times and under difficult circumstances.

**Director:** Kim Kites (415) 922-9446

**On-site:** Counseling Team

**Youth Justice Initiative (GJI):**

Youth Justice Institute [www.yjinitiative.org](http://www.yjinitiative.org)

Provides mentoring, youth advocacy, individual/family and group therapy for young women and men who have been the victim or witness of violence and/or are involved in the juvenile justice system.

**Executive Director:** Gena Castro Rodriguez 510-267-8845.

**On site:** Robin Morales (510) 268-8844

**West Coast Children's Clinic:**

West Coast Children's Clinic is committed to providing psychological services to vulnerable children, youth and families regardless of their ability to pay, and to expanding the reach of psychological services through practice and research. To ensure the availability of these services, West Coast is dedicated to training the next generation of mental health professionals.

**Director:** Stacey Katz

**On-site:** April Crosby and Caren Olaine. (510) 267-8876

**Off-site:** 3301 # E 12th Street, Suite 259, Oakland, CA 94601

**Phone:** (510) 269-9030

**Off-Site Agencies**

**Alameda County Board of Supervisors:**

Alameda County is governed by a five-member Board of Supervisors, each of whom is elected on a non-partisan basis from a separate district where he/she lives. Within the broad limits established by the State Constitution, State General Law, and the Alameda County Charter, the Board exercises both the legislative and the executive functions of government. The Board of Supervisors is also the governing body for a number of "special districts" within Alameda County.

Phone Number: 272-6347

**Alameda County Child & Family Services (CFS):**

Our vision is that all children in Alameda County will have the opportunity to grow and develop in a safe, healthy, nurturing and stable home. To reach this goal, we strive to ensure that all children receive the support and security that a family, an extended family, or an alternative family can provide.

Phone Number: 639-7299

**Alameda County Domestic Violence Collaborative:**



The mission of the Alameda County Domestic Violence Collaborative (ACDVC) is to prevent domestic violence in Alameda County through collaborative efforts by educating, advocating and increasing access to services for all communities in a culturally appropriate manner. The ACDVC has more than 75 collaborative participants who work within the local judiciary, government agencies and CBOs in Alameda County.

Email address: [sherryclarkwise@sbcglobal.net](mailto:sherryclarkwise@sbcglobal.net) or Karen Pucci 272-6222

**Alameda County Social Services Agency:**

Promoting economic and social well-being of individuals, families, neighborhoods and communities. As a partner of the Family Justice Center, Alameda County Social Services Agency (SSA) will provide services to clients in need of public assistance (i.e., CalWORKs/TANF, Medi-Cal, Food Stamps, and General Assistance (GA).

Phone #s:

Enterprise Way 639-1000

Hayward 670-6000

Oakland 268-2002

East Mont 383-5300

**American Indian Child Resource Center (AICRC):**

It was founded in 1974 to address the needs of urban American Indian youth and their families in the greater San Francisco Bay Area. Today, AICRC offers a wide range of services that include foster care and family reunification, educational support, teen pregnancy prevention and health education, counseling for children and families, and family/community preservation. By providing these essential services, AICRC helps families stay together and promotes the success of our Native youth.

Address: 522 Grand Avenue

Oakland, CA 94610

Fax: (510) 208-1886

Phone: (510) 208-1870

Email: [aicrc@aicrc.org](mailto:aicrc@aicrc.org)

Website: [www.aicrc.org](http://www.aicrc.org)

**The Arab Cultural and Community Center:**

The mission of the ACCC is to serve both the Arab-American and the greater Bay Area community through cultural programs, outreach, and social services. The ACCC is dedicated to the promotion and preservation of Arab culture through the arts, performance, and education, in addition to providing social services such as legal referrals, career counseling, after school programs, ESL classes, cultural competency training, health programs, and more. The ACCC serves over 6000 people annually and seeks

to educate and inform the larger Bay Area community about Arab culture and the contributions that Arab-Americans make to the social and cultural fabric of the Bay Area.

Amany Nasser, East Bay Representative  
2 Plaza Street  
San Francisco, CA 94116  
Ph. 925-594-1617

Website: [www.arabculturalcenter.org](http://www.arabculturalcenter.org)

**Asian Community Mental Health Services:**

ACMHS' experienced professional staff provides services tailored specifically to children, adolescents, adults, families and seniors in the rapidly growing East Bay API community. ACMHS has pioneered a community-based and culturally-competent integrated delivery system of specialized services that include Behavioral Health Care Services, Services to Developmentally Disabled, and Family support services. ACMHS also helps with in-home counseling and service co-ordination to support families with young children. Families with children under six years old who have full scope Medi-Cal can participate.

Contact Mental Health Specialist: Sokob Leang  
Phone Number: 451-6729

website: [www.acmhs.org](http://www.acmhs.org)

**Asian/Pacific Islander Legal Outreach:**

Asian Pacific Islander Legal Outreach is a community-based, social justice organization serving the Asian and Pacific Islander communities of the Greater Bay Area. Founded in 1975, our mission is to promote culturally and linguistically appropriate services for the most marginalized segments of the API community. Our work is currently focused in the areas of domestic violence, violence against women, immigration and immigrant rights, senior law and elder abuse, human trafficking, public benefits, and social justice issues.

Phone Number: 251-2846

**Berkeley Police Department (BPC):**

In partnership with a culturally diverse community, the Berkeley Police Department is committed to effective suppression of crime and drug related activity and to providing a safe and secure environment through vigorous law enforcement. The Department will strive to identify and solve problems that threaten the quality of life in Berkeley.

Phone Number: 981-5799

**Boalt Hall School of Law:**

The DA and FVLC will continue to collaborate with Professor Nancy Lemon and Boalt Hall School of Law to staff 2nd and 3rd year law student interns from Boalt Hall to work at the Justice Center. These interns will be partnered with senior DDAs and FVLC attorneys to provide legal research and other legal assistance on cases involving victims of domestic violence, sexual assault and stalking.

Phone Number: 643-2673

**Building Futures with Women and Children (BFWC):**

BFWC seeks to end homelessness and domestic violence by providing community education, outreach, housing and supportive services to help women become independent and capable of caring for themselves and their children.

Phone Number: 866-292-9688

**Centro Legal de la Raza:**

Founded in 1969, Centro Legal de la Raza is a comprehensive legal services and community development agency. Our mission is to protect and advance the rights of immigrant, low-income and Latino communities through bilingual legal representation, education, community organizing and advocacy.

Phone Number: 437-1554

**Charles Houston Bar Association:**

an affiliate of the National Bar Association representing the interests of African American lawyers, judges and law students throughout Northern California. Founded in 1955, CHBA is committed to working within the African American community to facilitate access to the justice system and to promote equal protection under the law.

Phone Number: 415-289-7004

**City of Oakland Department of Human Services (DHS):**

The Department of Human Services is committed to the well-being of the residents of the City of Oakland. We promote a healthy and caring environment for all members of our community-children, youth, adults and seniors.

Phone Number: 238-3121

**East Bay Agency for Children (EBAC):**

East Bay Agency for Children: EBAC is dedicated to assuring the health and educational well being of children and families through specialized therapeutic, educational and peer support.

EBAC improves health, offers hope and provides opportunities to children and families. Our innovative programs, located throughout Alameda County, prepare children to succeed in school; assist families

through times of crisis; and provide therapeutic support to children who have suffered from abuse and/or neglect.

Steve Eckert, Executive Director  
303 Van Buren Ave.  
Oakland, CA 94610  
Ph. 510.268.3770

Website: [www.ebac.org](http://www.ebac.org)

**East Bay Community Law Center (EBCLC):**

EBCLC provides: hands-on clinical education to law students to make these future lawyers aware of and skilled in addressing the needs of indigent communities; and desperately-needed legal services to the low-income community in the areas of housing, welfare, HIV/AIDS, homelessness and community economic development.

Phone Number: 548-4040

**Lao Family Community Development:**

Programs and assistance for South East Asian refugee and immigrant communities, and other low income communities, to adapt to life in the United States, and to achieve social and economic self-sufficiency.

Phone Number: 533-8850

**Law Center for Families (LCFF):**

The Law Center for Families (LCFF) continues in a long tradition of meeting the legal service needs of low-income families and individuals in Alameda County. We provide individual representation, advice, referrals and community education concerning: housing rights, family law/domestic violence, consumer law, economic support/public benefits, and language access. We also work toward accomplishing systemic change through impact litigation, and administrative or legislative advocacy.

Phone Number: 451-9261

**Legal Language Access Project:**

The Legal Language Access Project is a collaborative project established in 2000 to provide low cost translation services to VLSC, FVLC and other non-profit legal services agencies within the County of Alameda.

Email: [LRI@isc.gov](mailto:LRI@isc.gov) or Bay Area Legal Aid: 663-4744

**Life Long Medical Care**

They provide STD and Sexual health services. Services are available for ages 12 and older. Clients are assisted with accessing other medical and social services. ALL SERVICES ARE CONFIDENTIAL.

Contact persons: Public Health Liason Priya Pandya RN IV or Gay Calhoun (510)268-2396

Clinic hours are Wednesday 4 pm - 7 pm  
616 16th Street  
Oakland, CA 94612  
510-267-3220

**Narika:**

Narika was founded in 1992 to address the problem of domestic violence in the South Asian community. Embracing the notion of women's empowerment, Narika set out to address the unmet needs of abused South Asian women by providing advocacy, support, information, and referrals within a culturally sensitive model.

Phone Number: 800-215-7308

**National Latina Health Organization (NLHO):**

The National Latina Health Organization (NLHO) works towards the goal of bi-lingual access to quality health care and self-empowerment of Latinas through culturally respectful educational programs, health advocacy, outreach, research and public policy.

Phone Number: 212-422-2553

**Oakland Police Clergy Together (OPCT):**

The Oakland Police Clergy Together project is a collaborative project between the Oakland Police Department and ordained clergy members from the many different faith groups serving Alameda County.

Phone Number: 777-8575 Hotline or 777-8617 Coordinator

**Oakland Private Industry Council (Oakland PIC):**

Dedicated to helping the Oakland community maintain no-fee career centers and workforce development programs, the Oakland Private Industry Council, Inc.(OPIC) has been in existence since 1978. Our goal is to aid our California economy by helping job seekers prepare for work, then providing employers with highly trained employees.

Phone Number: 768-4400

**Parental Stress Service (PSS):**

Parental Stress Service, Inc. (PSS) is a non-profit organization of mental health professionals and dedicated volunteers who help families in Alameda County who have abused their children or are at risk of abusing their children. The organization's focus is the prevention of all forms of child abuse.

Phone Number: Oakland/893-9230,  
Hayward/582-0148,  
Fremont/790-3803

#### **Planned Parenthood Women First:**

WomenFirst is a case management program for women, located in East Oakland. The mission of WomenFirst is to increase self-sufficiency and improve the overall quality of life for women in East Oakland by: Improving access to a range of practical options that promote health and healthy behaviors for women and their families; Providing resources and support that assist women in becoming self-sufficient; and Removing barriers to care and linking women to primary care and reproductive health services.

Phone Number: 800-967-7526

#### **Safe Exchange:**

Safe Exchange will work collaboratively with the Family Justice Center to receive direct referral intakes for victims seeking to set-up a safe, secure, supervised visitation program so that they can comply with a court ordered visitation schedule as between a batterer (or alleged batterer) and their shared children.

Phone Number: 536-7233

#### **Rental Assistance Agencies in Alameda County:**

- **Operation Dignity, Inc.**  
Call-in line for monthly Rental Assistance Hours: 1st Tuesday of each month at 1:30pm (510) 844-0785
- **Catholic Charities of the East Bay / Critical Family Needs and Rental Assistance /Rental Assistance**  
Hours: Monday-Friday, 9-5 (510) 768-3102
- **City of Berkeley / Housing Department / Housing Retention Program / (Formerly Homeless Prevention Program) Main-Housing Department (Housing Retention Program, Home Rehabilitation Loan Program)**  
Hours: Monday-Friday, 8-5 (510) 981-5400
- **Alameda County Social Services Agency / Season of Sharing**  
Hours: Monday-Friday, 8-5 (510) 981-5400
- **Fremont City / Housing and Redevelopment / Rental Assistance ECHO Housing**  
Hours: Monday-Friday, 8-5 (510) 581-9380
- **Tri-City Volunteers, Inc. / Rental-Deposit Assistance**  
Hours: Monday-Friday, 8:30-12, 1-4:30 (510) 793-4583

- **ECHO Housing / Eden Council for Hope & Opportunity, Inc. /Rent-Deposit Grant Program - Hayward Office.**

Hayward Hours: Monday-Friday, 9-5 (510) 581-9380

**SAVE:**

SAVE is a nonprofit organization established in 1976 to address the needs of people who experience violence in their families. SAVE's mission is to provide alternatives to domestic violence through support services, advocacy and education, and to assist domestic violence victims and their families to end the cycle of violence.

Phone Number: (510) 794-6055

**Shimtuh:**

Shimtuh (literally, "resting place" in Korean) is the first Korean domestic violence program in the Bay Area. It is a joint project of the Asian Women's Shelter and the Korean Community Center of East Bay and presently has two staff coordinators.

Phone Number: 547-2360

**Tiburcio Vasquez Health Center Family Support Services Counseling:**

Focused on teen Parents under (pregnant or parenting) under 21 years of age and their children 0-5 years and carry full scope Medi-Cal. We offer confidential counseling services: individual counseling, child counseling, Family counseling, consultation & referrals, multi-cultural and bilingual (English/Spanish) and counselors are available. All Counselors/case workers are mandatory reporters.

Phone Number 510-471-5880

**Traveling with the Turtle:**

Women's spirituality and Peacemaking Program will offer eight one and a half hour Women together Healing Our Lives classes. This class offers women the opportunity to explore women's spirituality and see how it's value and practices help us experience healing in our own lives, and in our families and other relationships.

References: Shirley Cheney, St. Mary's Center, Oakland 510-923-9600 ext. 203

Chaplain Hans Hoch FCI Dublin 925-833-7500 ext. 384

**Tri-Valley Haven:**

Tri-Valley Haven creates homes safe from abuse, contributes towards a more peaceful society, one person, one family, one community at a time. Together, we build a world without violence.

Phone Number: 800-884-8119

**Women Lawyers of Alameda County (WLAC):**

The WLAC is a professional organization of attorneys in Alameda County dedicated to the advancement and empowerment of women. The members of the WLAC represent attorneys from all types of law backgrounds, practicing all types of law, particularly criminal, civil and family law.

Phone Number: 415-641-8328

**Women's Daytime Drop-In Center (WDDC):**

The Women's Daytime Drop-In Center is a non-profit program addressing the needs of homeless women and children to ensure that they have a safe daytime refuge where they receive support, nourishing meals, and access to community resources to overcome homelessness and regain self sufficiency.

Phone number: 510-548-2884  
Melissa Fleming, Assistant Director  
[www.womensdropin.org](http://www.womensdropin.org)

**Other Domestic Violence Shelters: Alameda County**

**AASSRA (FAI)**

shelter, counseling, for South Asian Women  
Fremont 1-800-313-ASRA

**A Safe Place**

shelter, counseling, assistance with housing/work  
(510) 536-7233 or  
(510) 986-8600, ext. 313,  
Fax (510) 986-8606,  
P.O. Box 23006, Oakland, Ca 94623

**Building Futures**

shelter, support groups, advocacy  
San Leandro 1-866-A-WAY-OUT

**Emergency Shelter Program**

shelter, counseling, legal  
(510) 786-1246 or  
(510) 581-5626,  
22634 Second Street #205, Hayward, CA 94541  
Hayward 1-888-339-SAFE

**Family Crisis Services**

shelter, Livermore  
925-449-1664



**Shepherd's Gate**

shelter, transitional housing  
Livermore 925-443-4283

**Other Legal Services**

**Bay Area Legal Aid**

domestic violence, housing, public benefits, health access  
1-800-551-5554

**Asian Pacific Islander Legal Outreach**

family law, immigration for Asian women  
Oakland/ SF 415-567-6255

**SAVE Law Project**

restraining orders, advocacy  
Fremont 510-574-2250

**Alameda Co. Domestic Violence Law Project**

restraining order assistance  
Hayward 510-733-2071

**Victim Witness**

financial compensation (relocation, etc), All locations  
1-800-777-9229

**Other Domestic Violence Counseling**

Eden Information and Referral: 537-2552

**A Safe Place**

Free DV counseling  
Oakland 510-536-7233

**Asara**

DV support groups for South Asian Women  
Fremont 510-657-1245 x46

**Davis Street Community Center**

DV counseling  
San Leandro 510-635-0600

**The Men's Program (MAWS)**

(415) 924-6616

**National DV Hotline**

(800) 799-7233

## **San Leandro Community Counseling**

individual counseling (DV and other issues)  
San Leandro 510-638-6603

## **WOMAN, Inc. (SFO)**

(415) 864-4722

## **Other Services**

### **ACCESS**

A countywide program designed to facilitate, through appropriate referrals, timely access to mental health, alcohol and other drug treatment services for residents of Alameda County.

800-491-9099

### **HELPLINK 2-1-1**

For every day needs and in times of disaster, dial 2-1-1 to access hundreds of community services, 24 hours a day, 7 days a week. Trained, caring professionals can help you answer questions such as:

- Can my elderly mother get in-home support?
- What do I do if I don't have enough food for my family?
- Is there an after-school program in my neighborhood?
- Where can my friend find drug treatment?
- Can my sister get counseling for depression?
- Where can I find volunteer opportunities?

2-1-1 phone service is free, confidential and available in over 150 languages.

- Do you need help?
- Can you offer help?
- News
- Resource Library
- FAQs
- Public events
- Who we are
- Volunteer Opportunities
- Donate
- Provider/Employee information
- Employment Opportunities

*Alameda County Family Justice Center · 470 27th Street Oakland, CA 94612  
(510) 267-8800*